

Monthly promotions

August 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Don't dig into danger

Before doing any kind of digging in your yard, call **811** because underneath your lawn may rest a variety of buried utilities. Cable TV, water, natural gas, and electric lines could all be present. Digging into gas or electric lines could lead to severe injury, a hefty repair bill, or cause a power outage. So don't take a chance. Call **811** two business days (not counting the day you call) before you dig. Outline your dig area in white paint so that the utilities will know where to mark. Utility-owned lines are marked for free.

Be safe and save energy:

Set your water heater to 120 degrees. Washington state law recommends that residential water heaters be set no higher than 120 degrees Fahrenheit, or on the low setting. This will prevent scalding accidents and save energy.

pse.com/waystosave



We're here to help

If you are behind on your payments, you have options. These include payment assistance, extended payment plans for residential and small commercial accounts, and level payment plans, with the ability to choose your own due date. Depending on your income and size of your household, you may qualify for up to \$4,500 from one or all of our payment assistance programs: Covid Bill Assistance, PSE HELP and Federal LIHEAP.

Visit pse.com/help to learn more.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at pse.com/guarantees.





P.O. Box 97034
Bellevue, WA 98009-9734

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YOUR PUGET SOUND ENERGY BILL ENCLOSED

Start saving today

With energy efficiency rebates and offers.
Visit pse.com/rebates.





**Know what's below.
Call before you dig.**





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STAMP
HERE

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BELLEVUE, WA 98009-9269



Go paperless

Sign up to manage your account and pay online at **pse.com/gopaperless**.



This envelope is recyclable.

August 2021 bill print messages

Summary page

PSE response to Wildfires

To help meet the challenges of wildfires we've increased tree trimming and removal, along with conducting pre-wildfire season inspections, installing tree wire, and strategic undergrounding. Visit our website at pse.com/wildfireplan

Transmission peak message for July 2021

This past month's transmission system peak occurred on July 30 at hour ending 1800.

July 1, 2021 Price change – Bi-Monthly billed electric customers only

Your bill reflects changes in rates that went into effect on July 1, 2021.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2021

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

[ENERGY EFFICIENCY REBATES](#)



pse.com

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